Certification Members and Full Members, as well as current applicants, have access to a Member Area located within BPI's online product catalog. The link to log in to this Member Area can be found in the top right-hand corner of the catalog.

In order to log in, you'll need to provide your BPI Company ID Number and Password. If you don't know your BPI Company ID Number, then you can click on the "Forgot BPI Company ID Number" link underneath the Login button.

You'll need to provide the email address for your company's primary contact that we have listed in our database.

They'll receive an email that contains your BPI Company ID Number.

If you don't know your Password, or need to change it, then you can click on the "Forgot Password" link.

You'll need to provide both your BPI Company ID Number and the email address for your company's primary contact.

They'll receive an email with a link that will allow them to change your company's password to log in to the Member Area.

Once logged in, you'll be able to see the information that we currently have on file for your company, including your address, website, company description, company type, and your current BPI Project Manager. If you need to change any of this information, then you can click on the "Edit" button near the bottom of the screen.

Once you make any necessary changes, click on the "Update" button near the bottom of the screen, and your BPI Project Manager will receive an email, letting them know that you're requesting an information change. They'll then go into the database and either accept or reject your changes. For instance, if you're requesting an update to your company name, then we might need additional information such as a new CDA and License Agreement before we can make that change.

On the Contacts tab, you'll be able to go through the same process for your company contacts. You'll see all of the contacts that we currently have listed in our database, make any changes to individual contact information, or even add new contacts or delete old ones.

On the Certificates tab, you'll see a list of all of your Active, Pending, and Obsolete certificates. You can download PDF copies of your Active certificates. Current applicants probably won't have anything listed on this page until they finish the certification process and receive their first BPI Certificate.

If you have any questions, please reach out to your BPI Project Manager or send an email to <u>certification@bpiworld.org</u> if you're unsure who your Project Manager is.